



Murray Human Services Inc. Training and Education

Registered Training Organisation TOID: 21080 (VIC) 427410 (NSW)

Mail: PO Box 1 Echuca VIC 3564 Phone: (03) 5480 6611 Fax: (03) 5482 6708

Email: rto@murrayhumanservices.org.au web: www.murrayhumanservices.org.au



CHC52008 Diploma of Community Services (Case management)

This qualification applies to workers who deliver case management and case work intervention services to clients and who work under broad direction from senior managers.

Occupational titles may include:

- Case coordinator
- Care manager
- Care coordinator

Entry requirements

To gain entry into *CHC52008 Diploma of Community Services (Case management)* it is recommended that candidates have relevant work experience or qualification/s that indicates likely success at this level of qualification in a job role involving:

- The self-directed application of knowledge with substantial depth in some areas
- The exercise of independent judgement and decision-making
- The application of relevant technical and other skills.

PACKAGING RULES

16 units must be selected for this qualification including: 12 compulsory units • 4 elective units

Compulsory units

CHCCM503C Develop, facilitate and monitor all aspects of case management

CHCCM504C Promote high quality case management

CHCCOM403A Use targeted communication skills to build relationships

CHCCS400A Work within a relevant legal and ethical framework

CHCCS416A Assess and provide services for clients with complex needs

CHCCW503A Work intensively with clients

CHCICS406A Support client self-management

CHCLD415A Confirm client developmental status

CHCLD515A Analyse client information for service planning and delivery
(*Note pre-requisite CHCLD415A*)

CHCNET404A Facilitate links with other services

CHCORG428A Reflect on and improve own professional practice

Relevant electives

Electives are to be selected in line with specified Packaging Rules. The following grouping of relevant electives is provided to facilitate selection and does not necessarily reflect workplace requirements. Electives may be selected from one or more groups. Employers may specify that certain electives are required to address specific workplace needs.

Community work

CHCAD504A Provide advocacy and representation services

CHCCD505D Develop community resources

Client support

CHCCS422A Respond holistically to client issues and refer appropriately

CHCDIS405A Facilitate skills development and maintenance

CHCICS403A Conduct individual assessment

CHCICS404A Plan and provide advanced behaviour support

CHCICS407A Support positive lifestyle

CHCICS409A Recognise and respond to suspected abuse of vulnerable people

Working with people with disabilities

CHCCS413A Support individuals with autism spectrum disorder

CHCDIS301A Work effectively with people with a disability

CHCDIS410A Facilitate community participation and inclusion

CHCDIS411A Communicate using augmentative and alternative communication strategies

Working with people with mental health issues

CHCMH402A Apply understanding of mental health issues and recovery processes

Working with people with alcohol and other drug issues

CHCAOD402A Work effectively in the alcohol and other drugs sector

Coordination and management

CHCCM605C Develop practice standards

CHCCS502A Maintain legal and ethical work practices

CHCCS604A Manage the delivery of quality services to clients

CHCCS607D Coordinate in-service assessment and response to address client needs

CHCINF505C Meet statutory and organisation information requirements

CHCORG406A Supervise work

CHCORG506C Coordinate the work environment

CHCORG609C Manage projects and strategies